



DANCEFORCE TERMS & CONDITIONS

INTRODUCTION

To help you get the best out of Danceforce and to understand our responsibilities to you and your responsibilities to us, please read the following terms and conditions. The language used should make these terms and conditions as clear as possible. The following policies exist to safeguard the wellbeing of our pupils and to ensure that the good name of our studio continues to be associated with high quality teaching and enjoyment of dance. Danceforce reserves the right to refuse entry to classes if these rules are not complied with. The studio will review and amend its policies on a regular basis and advises parents and pupils to read this document thoroughly to ensure a clear understanding is gained. Please contact a member of our team if you require further information.

TERMS AND CONDITIONS

1. Payments and fees

1.1 In order for a place to be kept open for your child in our classes, payment is required monthly in advance, by subscription via our payment collection system, Membermeister & Go Cardless or cash or card on reception or bank transfer.

1.2 Signing up through our website and setting up a subscription is the new registration and payment method Danceforce accepts. We also accept cash, monthly BACS payments or fast track payments if received by the due date.

1.3 We reserve the right to make changes to these amounts and/or collection date if necessary. In this case, you will be given notice via email prior to collection.

1.4 Fees are reviewed annually.

1.5 The system we use is Membermeister & Go Cardless. All registrations and payments are set up through our website which links to this system. All details provided is used for the purposes of payment collection only and will never be passed to a third party. All personal details given to Danceforce will remain confidential.

1.6 Invoices will be sent out at the end of the month prior to the new month to give you plenty of time to pay by the due date. Failure to make payments on time may result in losing your place in chosen your class(es). If you are having trouble paying, please speak to a member of our team and we will do our best to help.

1.7 Prices are based on 1 months' worth of classes.

1.8 Monthly fees are inclusive of VAT

1.9 There may be an annual fee of insurances for Acro classes. You will be emailed about this prior to invoicing.

1.10 The subscription system ensures everyone pays on time.

1.11 Fees are non-refundable

2. Cancellation

2.1 Should your child wish to cancel one of their classes then we require one month's written notice via email along with fees. If you cancel immediately after a payment has been taken, you will not be refunded, this payment will count as your one month's notice.

2.2 Any classes that fall under 5 students in total will be subject to being cancelled.

2.3 All unattended lessons are still payable. Substitute lessons can be arranged where applicable at teacher's discretion.

2.4 During Covid, we are unable to offer refunds for isolation periods. Your fee will keep your place secure in class.

3. Clothing

3.1. Danceforce branded merchandise is available to order online or from the front desk.

3.2. No jewellery or accessories to be worn to Danceforce classes for obvious safety reasons.

3.3. Uniform must be worn at every session

3.4 Hair should be in a neat and tidy pony tail or bun.

3.5 Any student wishing to take part in our performances will be required to purchase tickets for families and friends etc.

3.6 Crew dancers are required to purchase a crew outfit to compete in

4. Classes and performances

4.1. Danceforce aim to provide the very best training. We will implement fun and discipline to do this. If we feel that any student is being disruptive on a regular basis we will issue a verbal warning. If this continues, we will speak to parents about the matter.

4.2 Promotional pictures and footage will be taken throughout the year during classes; we require a written request if you do NOT wish for your child to take part. We may also work in collaboration with outside media companies in line with our data protection policy.

4.3. Our annual performance will be recorded professionally. Personal cameras and recording equipment are not permitted.

4.4. We advise that your child does not bring any valuables (i.e. phones, jewellery etc.) with them to the classes. Dance Inc. Studios do not accept any liability for lost or damaged belongings. Any belongings should have child's name clearly marked.

4.5. No child under age 12 will be allowed to leave the building without a parent/guardian (unless arranged otherwise) Your child's safety is paramount to us

4.6. Danceforce cannot be held responsible for any injuries incurred during dance class. Teachers will ensure students are learning and progressing in a safe manner.

4.7. If you are going to be late to pick your child up, you must make contact the studio to inform us. Late pick up charges will apply.

4.8. If you wish to add/drop a class, this must be confirmed in writing by emailing

danceforce@hotmail.co.uk

5. Discipline

5.1. Unruly, disruptive behaviour in class will not be tolerated. We have a strict antibullying policy in place and expect our students to adhere to this at all times.

5.2. We believe in teaching boundaries and setting a good example in line with our positive ethos to build our student's confidence

5.3. Our staff will not tolerate abusive or disruptive behaviour from students or parents. We will treat everyone with respect and appreciate the same in return.

5.4 If a child/parent displays consistent unruly or aggressive behaviour, this could result in termination of class membership.

6. General

6.1 Any medical conditions must be disclosed upon registration, and the responsibility falls on you, the parent/guardian, to update us when necessary, thereafter. It is imperative that we are fully aware of any health implications at all times, for your child's safety and your own peace of mind.

6.2 Danceforce communication is made via email and social media. Please ensure you follow our social media platforms for recent updates, and continue to check spam/junk email folders. Other important information can be found on our noticeboards. It is the parent/guardian's responsibility to keep up to date with all relevant information regarding their child.

6.3 From time to time, it will be essential for physical contact to take place between the teacher and student/peers. We encourage safe practice at all times and support students in doing so.

6.4 In the event of a session being cancelled due to conditions out of our control, fees will be transferred to another date.

6.5 All events are a choice, therefore show participation is not compulsory.

6.6 Given the current climate, we will continue to follow government guidelines regarding the coronavirus situation and do everything necessary to ensure the safe running of the studios for both staff and students.